

Field Notification – AMPMK 10 Service Pack 1 For AMC6 CNC

Issue

The main purpose of the release of this service pack 1 is to add ANCA Motion Software Signing Certificates (2022) into the PMK, so that new software or patch signed by new certificate can install. Other minor enhancements will also be included as described in the “what has changed” section.

The following ANCA Motion CNC products are affected as they might be using PMK10 disk image.

Product	Order Number
AMC6 CNC ATX	AMC6-HA332-1E00
AMC6 CNC AT	AMC6-HA333-1E00

Applications

This service pack only applies to the following disk images.

Product	Part Number	Correct Image Version
AM PMK 10.1	963-0-01-0054	10.1.81509
AM PMK 10.1	963-0-01-0054	10.1.86935
AM PMK 10.2	963-0-02-0054	10.2.92585.B0

Note: Please refer to Image Version Checking section for more details.

What has changed:

- Added ANCA Motion certificate 2022
- Updated TeamViewer to version V15.26.6.0
- Disable Touch Mode on Adobe Acrobat Reader
- Disable Windows component clean up task
- Resolved issue where screen resolution can change from a previously set value
- Disable clean-up of unused preinstalled language packs
- Fixed INtime issue
- EtherCAT Master does not have an Ethernet adapter available

Impact of Change for Customers and Recommended Action

This service pack will not affect current systems and previous service pack installed.

Actions

The PMK service pack is an option for a convenient path to add certificate and other minor enhancements without changing the PMK version and re-image SSD on machine.

Service Pack Information

This service pack contains the following fixes:

Service Pack	Fixed Issues	Description
1	34484	ANCA Motion Certificate 2022
1	35119	Upgrade the TeamViewer in PMK
1	35320	Disable Touch Mode on Adobe Acrobat Reader
1	33738	Disable Windows component clean up task
1	35685	Resolved issue where screen resolution can change from a previously set value
1	33483	Disable clean-up of unused preinstalled language packs
1	30534	Fixed INtime issue
1	37258	EtherCAT Master does not have an Ethernet adapter available

Appendix

Image Version Checking

1. Open a command prompt

Open Windows Explorer and type “C:\Windows\System32\cmd.exe”.

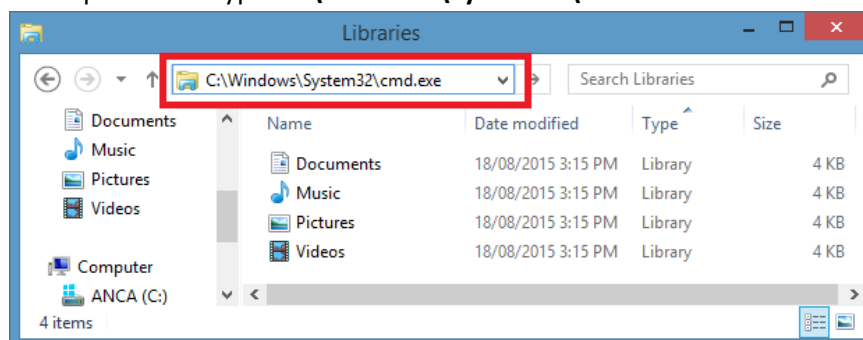


Figure 1 – Command Prompt

2. At the command line type

“reg query HKLM\SOFTWARE\ANCAMotion /v EmbeddedImageVersion”

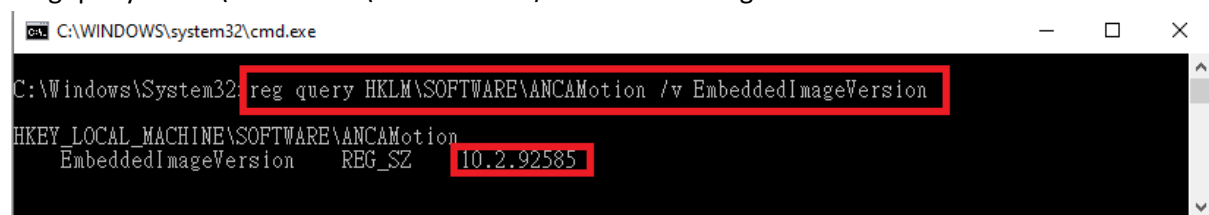


Figure 2 - Image Version Registry

Setup to Install Service Pack

1. First, right click the zip file of service pack, select “7-Zip”, and then select “Extract Here”, as shown in Figure 3.

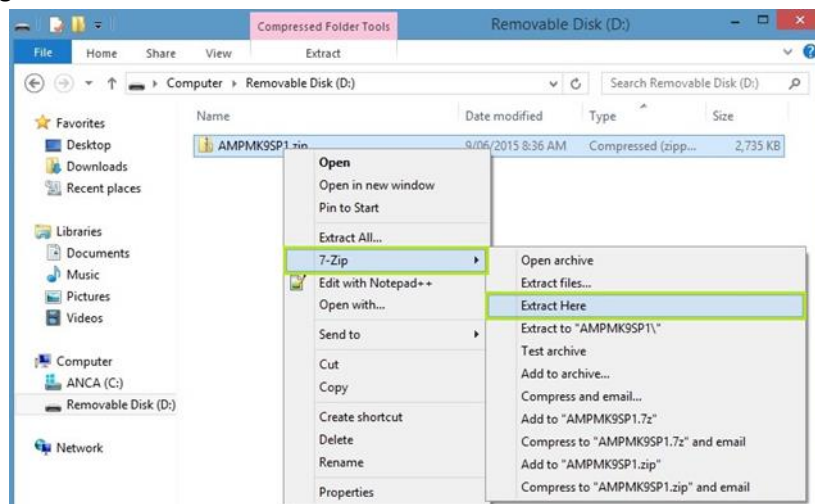


Figure 3 - Extract file

2. Extract the ZIP file of service pack to target CNC or storage device, as shown in Figure 4.

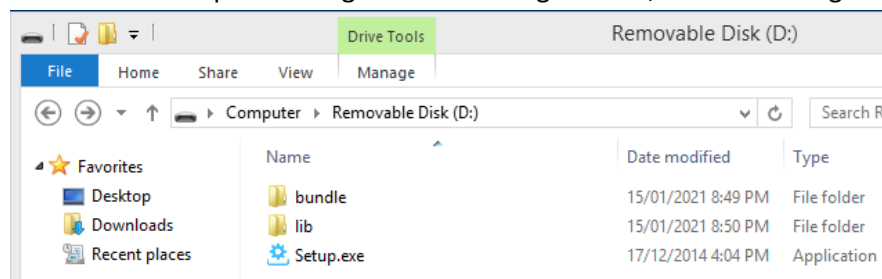


Figure 4 - Installation Files

3. Double click “Setup.exe” as shown in Figure 5. And then a “Setup Wizard” will be shown as in Figure 6.

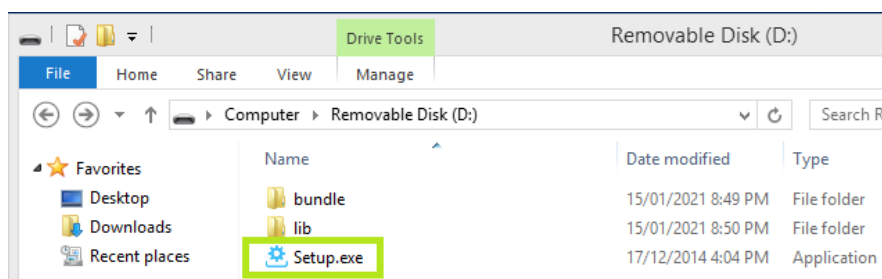


Figure 5 - Setup



Figure 6 - Setup Wizard

4. And then a “Dialog Box” is displayed as shown in Figure 7, click “Install” button to start. After the installation process is finished another “Dialog Box” is displayed as shown in Figure 8. Please click “Close” button to complete installation.

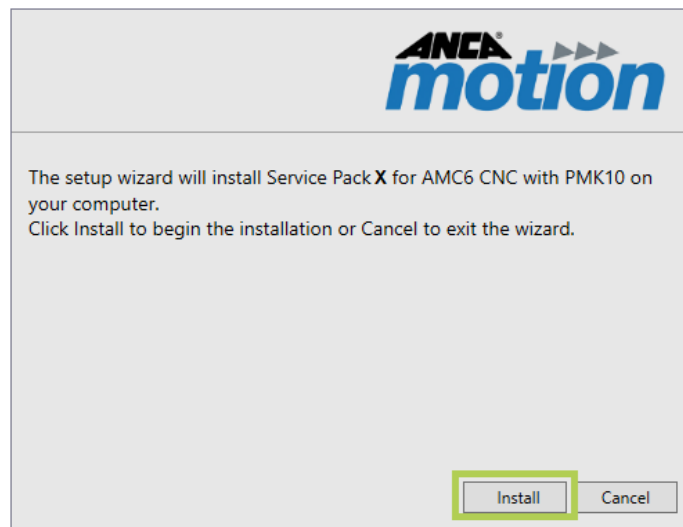


Figure 7 – Installation

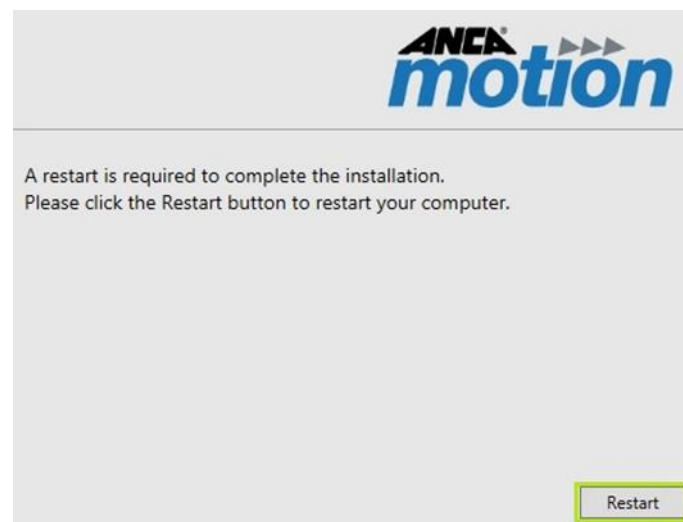


Figure 8 - Installation finish



Product, Sales, and Service Enquiries

If you require additional assistance for installation, training, or other customer support issues, please contact the closest ANCA Motion Customer Service Office in your area for additional details.

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