

# Passport's EXTRA Benefits & Rewards

What You Can Get	The Details	Who's Eligible?	The Value
	<Complete your initial COVID vaccine series after January 1, 2022. This does not currently include booster shots. Subject to change.>	<All members ages 12+.>	<\$100>
	Attend one postpartum visit 7-84 days after the birth of the baby.	New Moms.	\$25 Gift Card
	Go to a prenatal visit during the first trimester or within 42 days of enrollment.	Pregnant Moms 12 years & older.	Car or Booster Seat
	Have a yearly diabetic retinal eye exam Get HbA1c lab work.	Members with Diabetes 18 - 75 years.	\$50 Gift Card each (\$100 max annually)
	Have a yearly Mammogram (one per member per year).	Females 50-74 years old.	\$25 Gift Card
	Have up to 6 well-child visits on time.	Birth - 3 years old.	\$10 per visit (Max \$60 Gift Card)
	Have an annual well-child visit.	4-18 years old.	\$10 Gift Card
	Get a Pap test.	Females 21-64 years old.	\$25 Gift Card
	Get a chlamydia screening.	Females 16-24 years old.	\$25 Gift Card
	Go to a follow-up visit within 7 days of an inpatient hospital stay (medical stays go to PCP; behavioral health stays go to behavioral health provider or PCP) (no limits).	All Members.	\$50 Gift Card
	Have an annual adult preventive screening visit (one per year).	18 years and older.	\$25 Gift Card
	Visit a dentist (one per year).	All Members.	\$50 Gift Card
	Have a diagnosis of diabetes or high blood pressure.	All Members with Diabetes or High Blood Pressure.	Blood Pressure Cuff
	Complete your Health Risk Assessment (HRA) every year.	All members.	\$25 Gift Card
	Complete Diabetes Self Management Education and Support (DSMES) classes.	All Members with Diabetes Type 1 or Type 2.	\$25 Gift Card
<b>Free Phone/Data</b>	A FREE cellphone with Unlimited Talk & Text plus 4.5GB of data, free every month.	All members 18 years and older.	Free – No Cost to You!
<b>School &amp; Sports Physicals</b>	Get a free sports or school physical every year.	6-18 years old.	Free annual physical

What You Can Get	The Details	Who's Eligible?	The Value
<b>Adult Eyeglasses or Contacts</b>	Visit a network provider to get \$100 off a pair of eyeglasses or contacts every 24 months.	Members 21 years and older. *Members 20 years and under, see "Vision Children Under 21" below.	Up to \$100
<b>Obesity &amp; Weight Watchers</b>	Get up to 13 weeks of Weight Watchers digital program free. Members must have approval from their doctor, an email address, and a computer or smart device with internet access.	Members 18 years and older who are approved by their doctor and meet BMI requirements.	\$40
<b>Food Care Kits</b>	A food package delivered to your home, once every year per household.	All members - one kit per household.	\$25
<b>Blood Pressure Cuff</b>	One free blood pressure cuff per year.	All members with diabetes or high blood pressure.	Up to \$30
<b>Home colon cancer screening kit</b>	One home colon cancer screening kit per year.	All members ages 45-75.	\$25
<b>GED</b>	Vouchers to take the GED test for free at testing centers. Gift card for passing the exam.	18 years and older. 18 years and older.	\$120 \$50
<b>Asthma</b>	Members who sign up and complete the 3-month Asthma Disease Management Breathe with Ease® Program receive an allergy-free pillowcase and mattress cover. Passport will provide a second inhaler at no extra cost to children under 18 who are prescribed an inhaler.	Mattress / Pillow: All members in the Asthma Disease Management program. 2nd Inhaler: Under 18 years old.	Mattress Cover: \$60 Pillow Covers: \$20 Second Inhaler: Free for members
<b>For Members in Care Management</b>			
<b>Dentures</b>	Get \$300 off a partial set or \$700 off a full set of dentures every year.	Members in our care management program.	Up to \$700
<b>Hearing Aids</b>	Get \$900 off a pair of hearing aids every year.	Members 21 years and older. *Members 20 years and under, see "Hearing Services for Children Under 21."	Up to \$900
<b>Emergency Eviction Prevention Repair Funds</b>	Up to \$750 in emergency eviction prevention repair funds.	Members in our care management program.	Up to \$750
<b>Gas Cards or Bus Passes</b>	A gas card or a bus pass, once per year.	Members in our care management program.	\$25 gift card

## Your Benefits & Rewards

Take a look at some of the **great** benefits you have with Passport Health Plan by Molina Healthcare. As always, you pay \$0!

**\$0 Copays!**

Your Benefits	Extra Details
<b>Allergy Services</b>	Covers both adult and children
<b>Ambulatory Surgical Centers</b>	Does not cover cosmetic surgery.
<b>Autism Spectrum Disorders</b>	Age 21 and under
<b>Cervical and Vaginal Cancer Screening (Pap tests, pelvic exams)</b>	1 per year (unless ordered by provider)
<b>Chemotherapy</b>	
<b>Chiropractic Care (limits may apply)</b>	26 visits per 12-month period
<b>Commission for Children with Special Health Care Needs</b>	Limited to children who are eligible for the Kentucky Commission for Children with Special Health Care Needs

All Extra Benefits and Rewards may have additional exclusions or supply limits. Benefits are subject to change. Members must be active with Passport Health Plan by Molina Healthcare as their primary insurance at the time of service.

To learn more and claim your reward, visit [passporthealthplan.com](https://passporthealthplan.com) or call (833) 986-0072.



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Your Benefits	Extra Details
Dental Services	<b>Covers:</b> <ul style="list-style-type: none"> <li>Preventive services</li> <li>Diagnostic services</li> <li>1 oral exam every 12-months</li> <li>2 oral exams for members under 21 if included with a cleaning</li> <li>1 cleaning every 12-months for members 21 and older</li> <li>2 cleanings every 12-months for members under 21</li> <li>1 set of X-rays every 12-months</li> <li>Extractions and fillings</li> <li>Oral surgery</li> <li>Orthodontic and prosthodontic services</li> </ul>
Dialysis End-Stage Renal Disease (ESRD)	Services and procedures that promote and help the functioning of the kidneys and related organs
Durable Medical Equipment	
Early & Periodic Screening, Diagnoses and Treatment (EPSDT) Services (health checks for children under age 21)	<ul style="list-style-type: none"> <li>1 neonatal exam (right after the baby is born)</li> <li>1 exam at 1, 2, 4, 6, 9, 12, 15, 18, and 24 months</li> <li>1 exam each year for children ages 3 to 20</li> </ul>
Emergency Room	
Emergency Ambulance and Air Transportation	<ul style="list-style-type: none"> <li>Basic life support (BLS)</li> <li>Advanced life support (ALS) ambulance services</li> </ul>
Family Planning	Provided at routine visits or family planning clinics
First Steps Services	Services are available to children from birth to age 3. Children must have a developmental delay or a physical or mental condition(s) related to a developmental delay.
Hearing Services for Children Under 21	1 complete hearing evaluation per calendar year
HIV Screening	<b>Screenings for:</b> <ul style="list-style-type: none"> <li>Hearing aids</li> <li>Pregnant women</li> <li>Those who have an increased risk for the infection</li> <li>Anyone who asks for the test</li> </ul>
Hospice	
Inpatient Hospital Services	

Your Benefits	Extra Details
Inpatient Provider & Surgeon Services	Cosmetic surgery is not covered (except for post-mastectomy reconstructive surgery)
Inpatient Mental Health & Substance Use Disorder	
Immunizations	<b>Includes:</b> <ul style="list-style-type: none"> <li>Adults and children</li> <li>Flu</li> <li>Pneumonia</li> <li>Hepatitis B</li> </ul>
Lab and Radiology Services (by provider or lab)	
Maternity Services	
Non-emergency Ambulance Stretcher Services	Used when other types of transportation could cause danger to your health (see Member Handbook section on Transportation)
Nursing Facility Services	Includes provider services
Nutritional Counseling	
OB Ultrasounds	2 every 9-months unless your provider orders more (see family planning in Member Handbook)
Occupational Therapy (OT)	Up to 20 visits per calendar year
Outpatient Hospital Services	Does not cover cosmetic surgery (except for post-mastectomy reconstructive surgery)
Outpatient Mental Health & Substance Use Disorder	Per visit
Prenatal and Postnatal Care	
Prescription Drugs	Unlimited prescriptions per month
Physical Therapy	Up to 20 visits per calendar year.
Provider Services (PCPs, specialists, provider assistants, nurse practitioners, nurse midwives)	<b>Includes:</b> <ul style="list-style-type: none"> <li>Specialists</li> <li>Provider assistants</li> <li>Nurse practitioners</li> <li>Nurse midwives</li> <li>Office visits</li> <li>Medical surgical care and consultation</li> <li>Diagnosis and treatment</li> </ul>

Your Benefits	Extra Details
Podiatry Services	Routine foot care not covered except for some conditions that need professional supervision
Preventative Care	Wellness visits
Private Duty Nursing	Allows for 2,000 hours per year
Prosthetic & Orthotic Devices	
Psychiatric Residential Treatment Facilities	For children 6 to 21 <i>Intensive facility-based care alternatives to hospitals</i>
Radiation Therapy	
Rural health clinic (RHC), Federally Qualified Health Center (FQHC), & Primary Care Center (PCC)	
Specialized Children's Services Clinics	Sexual abuse medical exams are covered for members under 18 when medically necessary
Speech Therapy	Up to 20 visits per calendar year
Targeted Care Management Services	Behavioral health services that include at least 4 sessions in 1 month including a minimum of: <ul style="list-style-type: none"> <li>1 face-to-face contact</li> <li>1 face-to-face contact with parent, family member, guardian or other person who has custody or supervision of the member</li> <li>2 additional contacts face-to-face or by phone</li> </ul>
Telehealth	Must use a provider in the Passport network
Tobacco Cessation	
Transplant Services	
Urgent Care Visits	
Vision Adults over 21	<ul style="list-style-type: none"> <li>1 eye exam each calendar year</li> <li>*See Passport's EXTRA Benefits &amp; Rewards section for details on coverage for adult eyeglasses</li> </ul>
Vision Children under 21	<ul style="list-style-type: none"> <li>1 eye exam each calendar year</li> <li>1 pair of eyeglasses per year, or a second pair if the first pair is broken or if the prescription changes</li> </ul>

# Extra Benefits. Extra Peace of Mind.

Choose Passport Health Plan  
by Molina Healthcare!



Get the care you need, close to home. Choose Passport today!

- **\$10-\$50 gift cards** for healthy behaviors
- Visit a network provider to get **\$100** off a pair of adult **Eyeglasses or Contacts** every 24 months
- **FREE Smartphone** with Unlimited Talk & Text and 4.5 GB of data monthly
- **Food Care Kits** sent to your home
- 13 Weeks of digital **Weight Watchers**
- **FREE Blood Pressure Cuff**
- **FREE Home Colon Cancer Screening Kit**
- **FREE Car Seat or Booster Seat**
- **FREE GED Test** and \$50 gift card for passing!
- **FREE Quit Tobacco Program**

For our Care Management members:

- Up to **\$900** off **Dentures and Hearing Aids**
- Up to **\$750** in Emergency **Eviction Prevention Repair Funds**
- **FREE Gas Cards and Bus Passes** to medical appointments

All Extra Benefits and Rewards may have additional exclusions or supply limits. Benefits are subject to change. Members must be active with Passport Health Plan by Molina Healthcare as their primary insurance at the time of service.

To learn more, visit [passporthealthplan.com/rewards](https://passporthealthplan.com/rewards).

## Choose Passport today!

Call us at **1-844-778-2700** or visit [WelcometoPassport.com](https://WelcometoPassport.com) to learn more.

## Already a member?

Call us at **1-833-986-0072** to learn how to get these extra benefits and rewards.

 **PASSPORT  
HEALTH PLAN**  
BY MOLINA HEALTHCARE

## Our Medicaid Plan includes:



Doctor visits



Maternity care



Immunizations



Lab and radiology testing



Prescription drugs



24-hour Nurse Advice



Emergency and urgent care



Mental health services

For a full list of benefits, please see our Member Handbook on [passporthealthplan.com](http://passporthealthplan.com) or **call us!**



Passport Health Plan by Molina Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call [1-800-578-0603] (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al [1-800-578-0603] (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 [1-800-578-0603] (TTY: 711)。



# Get **MORE** with Passport



The health  
plan that puts  
you first

 **PASSPORT  
HEALTH PLAN**  
BY MOLINA HEALTHCARE

# We're Here for YOU!

Whether you have a question about a benefit, a doctor, a medicine or finding resources to help you pay for bills, food or housing, **we're here for you.**

## Call us if you:

- Have questions about your benefits
- Want to change your primary care provider (PCP).
- Need a new Passport ID card.
- Need to check your eligibility.
- Get a medical bill in the mail.

## Already a member?

Call us at (800) 578-0603  
(TTY users 711)  
for Member Services.

## Not a member?

Call us at (844) 778-2700  
(TTY users 711)  
to learn more.

## Who can get Passport?

- Individuals, families, and children who meet the state's income requirements\*
- Pregnant women
- People who are aged, blind, or disabled
- Children enrolled in KCHIP (Kentucky's Children Health Insurance Program)
- People who qualify for Medicaid and Medicare (dual eligible)
- Parent and caretaker relatives

\*The state's income requirements are subject to change. For the most up-to-date information, call us.

# What's Covered

Take a look at some of the benefits you can get with your membership!

## Your Covered Benefits

- Doctor Visits
- Telehealth Visits
- Preventive care (shots, checkups, Pap tests, blood pressure check etc.)
- Prescription Drugs
- Dental & Vision
- Community Mental Health Center Services
- Sports & School Physicals
- Chiropractor Visits
- Urgent Care
- Inpatient Hospital Admission
- Durable Medical Equipment
- Emergency Room Visits
- Non-Emergency Transportation
- Family Planning
- Physical, Occupational, Speech Therapy
- Outpatient Mental Health & Substance Use Disorder Services

We've Got You Covered!  
**NO Copays!**

**Did you know you can get an over-the-Counter (OTC) medicine with a prescription from your doctor? For a full list, contact MedImpact at (800) 210-7628.**

For a full list of benefits, please see **Passport's Member Handbook** at [passporthealthplan.com](http://passporthealthplan.com) or call us.

# Get MORE with Passport

We offer extra benefits and rewards for Passport members, including:

**\$10-\$50 gift cards** for healthy behaviors

Visit a network provider and get \$100 off a pair of **adult eyeglasses or contacts** every 24 months.

**Free Smartphone** with Unlimited Talk & Text plus 4.5 GB of data, free every month

**Food Care Kits** sent to your home

**Up to 13 weeks of digital Weight Watchers**

FREE **Blood Pressure Cuff**

FREE **Home Colon Cancer Screening Kit**

FREE **Car Seat or Booster Seat**

FREE **GED Test and \$50 gift card** for passing!

FREE **Quit Tobacco Program**



## For our Care Management Members:

- **Up to \$900 off dentures and hearing aids**
- **Up to \$750 in Emergency Eviction Prevention Repair Funds**
- **FREE Gas Cards and Bus Passes** to medical appointments

All Extra Benefits and Rewards may have additional exclusions or supply limits. Benefits are subject to change. Members must be active with Passport Health Plan by Molina Healthcare as their primary insurance at the time of service.

To learn more and claim your reward, visit [www.passporthealthplan.com/rewards](http://www.passporthealthplan.com/rewards) or call **(833) 986-0072**.

# Choosing Your Primary Care Provider (PCP)

One of the best things you'll ever do for your health is finding a Primary Care Provider or PCP. As a Passport member, you can choose your own PCP who is your main doctor. Your PCP will get to know your health history, take care of most of your medical needs, and make referrals when you need them.

The name of your PCP will be listed on your Passport ID card. If you want to see a different PCP, you can choose your own! You can change your PCP by calling Member Services at **1-800-578-0603**.

## Virtual Care

**Get expert health care from the comfort of home, 24/7.**

Passport is pleased to partner with Teladoc to offer you virtual care. Now it's simple to connect to a board-certified doctor by phone, video or mobile app, from anywhere.

### Use Teladoc for:

- Cold and flu symptoms
- Sore throat
- Allergies
- Respiratory infection
- Sinus problems
- Skin problems

### Set up your account today!

**Choose** from one of three ways:

1. **Online:** Go to <https://member.teladoc.com/molina/KY> or
2. **Mobile app:** Download the app and click **"Activate account."** Visit **Teladoc.com/mobile** to download the app or
3. **Call Teladoc at 1-800-Teladoc (1-800-835-2362)** for help registering your account over the phone.

## Free Support 24/7

You can get help with your mental and behavioral health needs 24 hours a day, 7 days a week. You can call any of these numbers:

- **24 hour Nurse Advice Line**  
1-800-606-9880  
TTY: 711
- **24 hour Behavioral Health Crisis Line**  
1-844-800-5154  
TTY: 711

# Your Passport ID Card

Your Passport ID card can do a lot for you! It's the key to using all of the benefits you have as a member. You'll need to show this card at every appointment and at the pharmacy.

Want to keep your ID card handy at all times on your smartphone? Download our mobile app, My HealthInHand. You can also request a new ID card by calling Member Services at **(800) 578-0603**.



**Emergency Services: Call 911 or go to the nearest emergency room.**  
If you are not sure whether you need to go to the emergency room, call your Primary Care Provider (PCP) or call our 24-Hour Nurse Advice Line. Follow up with your PCP after all emergency room visits.  
To change your PCP, view eligibility information and more, please visit [www.PassportHealthPlan.com](http://www.PassportHealthPlan.com). Questions? Please call Passport's Member Services at (800) 578-0603, TTY: 711, Monday through Friday, 7:00 am to 7:00 pm EST.

**24-Hour Nurse Advice Line:** (800) 606-9880, TTY: 711  
**Behavioral Health Crisis Line:** (844) 800-5154

**Pharmacy Program Phone Numbers:**  
Member and Provider Assistance (24/7): (800) 210-7628  
Clinical / Prior Authorizations Only: (844) 336-2676

**Providers:**  
For prior authorization, eligibility, claims or benefits call (800) 578-0775 or visit Provider Portal at [www.Avality.com](http://www.Avality.com)  
Remit Claims to: Passport Health Plan by Molina Healthcare, P.O. Box 7114, London, KY 40742.  
EDI Submission Payer ID: 61325

## Special Health Programs

Living with health problems and managing them can be hard. We offer special services and programs for both children and adults who need extra help with a health problem or chronic condition.

**For more information, call our Health Management Department at (866) 891-2320 (TTY/TDD: 711), or call Member Services at (800) 578-0603 and ask to speak with the Case Management team.**

## Behavioral Health

How you feel matters and learning to cope matters too. Passport offers Behavioral Health programs and resources to help you feel better and help you get back to being you.

**Need help finding a Behavioral Health provider?** Call our Member Services team at: (800) 578-0603.

**For Behavioral Health crisis assistance call the Passport Behavioral Health Crisis Hotline, available 24 hours per day, seven days per week at (844) 800-5154.**

If you have an emergency, always call 911.

# Take Care... Wherever You Go.

Passport has many ways for you to access your health information and connect with us online! These resources are available to members 24/7.

## Mobile App: MyHealthInHand

With Passport's mobile app, **MyHealthInHand**, you can show your ID card, view your benefits, change doctors, check your symptoms, and much more!

Download the MyHealthInHand app from the Apple App Store or the Google Play App Store today!



## Member Portal

MyPassportHealthPlan.com is easy to use and lets you look after your health care online. You can print your member ID card, change your doctor, check your eligibility, and much more! Go to **[www.mypassporthealthplan.com](http://www.mypassporthealthplan.com)** to register!

## Social Media

Like and follow us on Facebook, Twitter, Instagram, LinkedIn, and Pinterest! Every week we share important details about your benefits, health tips, community resources, and much more!

## Email and Text

Want to get important updates right to your email inbox and/or phone? Call Member Services at 1-800-578-0603 to sign up for this free service!

# One Stop to Better Health

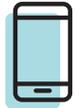
All across Kentucky, Passport is dedicated to improving the health and quality of life of our members. We now have many locations for members to stop by and get the help they need in person. At our One Stop Help Center, you can access the following (and much more)!



Training, education, and access to special programs



Member walk-ins welcome



Free Wi-Fi, meeting rooms, and telehealth capabilities



Face-to-face help with accessing healthcare and community resources

Find a list of locations and learn more at [www.passporthealthplan.com/onestop](http://www.passporthealthplan.com/onestop).

## Choose Passport!

There are so many great reasons to choose Passport. Passport offers you MORE than just a health plan. With our caring hearts and unmatched kindness, you can count on us to put you at ease -every step of the way!

Choose Passport and secure the health coverage you and your family need.

Call us at **1-844-778-2700** to start the enrollment process today! TTY users may call **711**.



### Current Passport Members:

Call **1-800-578-0603**  
(TTY users 711)

### Want to Join Passport?

Call **1-844-778-2700**  
(TTY users 711)

Any information included in this booklet is not intended to replace medical care or advice from your doctor. Any references to other companies or internet sites are not an endorsement or guarantee of the services, information or products provided. Passport does not take responsibility for anything that may result from the use, misuse, interpretation or application of the information in this booklet. Passport does not guarantee the availability or quality of care. We are not responsible for any act or omission of any provider. All providers contracted with Passport are independent contractors and not employees or agents of Passport.